



Consult

Gen-i is conspicuously different from the competition. Our end-to-end ICT delivery capability addresses all requirements of a SharePoint platform-level implementation. Gen-i's ICT consultants are renowned for their strong end-to-end business acumen and technical consulting skills.

Gen-i's Business Consulting division prides itself in being Microsoft's premier partner for the Business Value Planning Services (BVPS) program. Key decision-makers in organisations can leverage Gen-i's experience in BVPS to empower themselves with collateral and insight around internal business process issues at an unbelievably nominal cost.

Within the SharePoint ecosystem, Gen-i also provide consultancy around Information Architecture, Records Management, Compliance and Systems Architecture & Planning.

Gen-i can provide you with a fit-for-purpose migration and upgrade plan to migrate your data and existing investments in SharePoint 2007 to the new SharePoint 2010 platform.

Transform

Issues within existing SharePoint implementations are manifested primarily due to the lack of organisational readiness planning, the design of a resilient information architecture that can be adapted to evolving organisational needs, and the lack of organisational governance plans.

Leveraging a vast knowledge base of Information Management best practice guidance principles, Gen-i consultants are empowered with the ability to transform any envisioned business requirement to a tangible and successful business outcome.

Following several years of SharePoint implementation experience, Gen-i's industry-winning "Transform" methodology ensures real cost benefits and a high level of customer satisfaction. The Planning, Development/Configuration and Stabilisation phases of the typical Microsoft SDLC process constitute core components of Gen-i's Transform methodology. Risk mitigation frameworks built into the Transform methodology ensure that Gen-i's clients are provided with reliable insight into the progress of a project.

Manage

Designing and deploying a robust SharePoint platform can be a challenge for many businesses. Ensuring the ongoing management is effective and delivers the required business benefits can be even more difficult.

Gen-i provides a Managed SharePoint service (across all versions) that features a qualified, ITIL-based SharePoint Service Desk.

Gen-i's unique service is able to provide customers with peace of mind by supporting on-premise and BPOS-hosted SharePoint implementations. Some of the features of the service include;

- 1800 telephone number to call for assistance
- Incident lifecycle management
- Management of minor and major service requests
- On-site consultancy days
- Agreed service levels
- Remote support
- Affordable price



Unlocking the Business Value of SharePoint 2010

SharePoint 2010 offers several exciting new features that must be rationalised before being leveraged within the enterprise. Gen-i's Information Management Group is mature enough to provide this rationalisation related to:

- Leveraging enhanced social computing tools in SharePoint 2010 to create an enterprise-level Facebook, Twitter or Yammer-like experience.
- Planning an organisation's approach to exploiting the new offline SharePoint experience via the new SharePoint Workspace (formerly Groove) client.
- Promoting the new and improved application development experience. In particular, creating a reusable framework for SharePoint architects and developers.
- Simplifying application integration process by leveraging integration into line-of-business systems using Business Connectivity Services (BCS).

About Gen-i Australia

Gen-i is the multinational 'ICT heart' of the Telecom NZ Group of companies, which together have revenues of more than \$5.5 billion and employ 8,600 people. Gen-i is uniquely positioned to deliver trans-Tasman, end-to-end managed services solutions combining IT & Telecommunications through 17 award-winning Centres of Excellence.

Our ICT solutions are supported by 3,000 people who are proud to be experts at what they do, industry partners who are truly world class, and resources that set benchmarks for the rest of the industry in terms of breadth, functionality and scale.

At Gen-i, we're all about outcomes. We just happen to use technology to bring them about. To find out more, visit: www.gen-i.com.au

Information management
Application delivery
Collaboration Virtualisation Content Management
Business intelligence Unified communications Platform services
Managed ICT services

Intelligent Velocity